



24th March 2020

Scott Christensen
Supply Manager
SeaDragon Marine Oils Ltd
12 Nayland Road
Stoke
Nelson 7011

RE: Paul Vickers/VABS

To Whom It May Concern,

We operate a for human consumption fish oil refinery in Nelson and several of our processes are run under vacuum. Our molecular distillation process runs between 1 and 5 mTorr and is a one of a kind in New Zealand. Finding support for such equipment in New Zealand, particularly at short notice, is very difficult.

Paul Vickers has been our go-to person for several years for maintaining our molecular still. His knowledge about the maintenance and improvement of vacuum systems has been invaluable to SeaDragon. He is responsive to urgent requests for assistance will not move past an issue without first clearly defining a path forward. It is not uncommon for Paul to travel through the night to reach our facilities in Nelson early the next day in order to see us up and running again as soon as possible. As a customer, we feel that Paul takes our downtime almost as seriously as we do.

Paul is very effective at communicating technical ideas to non-technical staff and comfortably manages cross-discipline teams of people made up from SeaDragon staff and contractors during maintenance and upgrades. It is obvious that Paul has significant experience with vacuum systems and, coupled with a logical approach to problem solving, always gets our process back online within a satisfactory timeframe.

We wouldn't hesitate in recommending Paul when it comes to maintaining and upgrading vacuum systems. Please feel free to contact me for further comment.

Sincerely yours,

Scott Christensen
Supply Manager
022 043 3997